

Parent Forum Meeting _____ School uniform Provider _____

Date ____ 14th May 2021 _____

Attendees _CR, SR, JTP, DH, KL, LE, AG, SG, SW, CH, LG, MGT

VR and HL From NWPA _____

Focus of Meeting	Key Points
Brigade	<p>Parents disappointed with both quality and sizing from current supplier – there are also issues with inconsistent colour when the company uses a different supplier for garments.</p> <p>All parents had no complaints about Customer Services - saying that any issues had been dealt with minimal fuss. Though all complaints had to be emailed as no phone number is provided by Brigade.</p> <p>One parent suggested the use of multiple suppliers to give parents more choice and M&S were put forward with a favourable response from all. Another suggestion was Kids and Kits a supplier based in Malvern.</p> <p>Parents wanted the option of using a supplier where you could try on in a shop.</p> <p>Parents asked if all uniform needed to be branded? New legislation due to come into effect regarding this. Plus would make alternatives a more cost effective method for parents.</p>

Next Meeting date ____ TBC_ Late June/early July _____

Focus of Next Meeting ____ TBC _____